



RYDGES

BANKSTOWN



RYDGES BANKSTOWN
HOTEL COMPENDIUM

REFRESHINGLY LOCAL

[RYDGES.COM](https://www.rydges.com)

GUEST INFORMATION

Welcome to Rydges Bankstown, we are delighted to have you here at our hotel. Whether you are staying for work or leisure our comfortable accommodation rooms, stylish open plan lobby, delicious food and beverages or outdoor swimming pool are everything you need to make the most out of your time with us.

RECEPTION

Our reception is located on the ground floor of the hotel. We are available 24 hours during your stay. Please dial '9' if there is anything we can assist you with.

CHECK OUT TIME

Check out time is 11am. Should you like to request for a late check out* please dial '9' for reception. **Subject to availability & fees may apply.*

WiFi

Complimentary WiFi is available for all our guests. Simply select the network Rydges Guest, and enter password 'Bankstown'.

HOUSEKEEPING

Your room will be serviced and refreshed daily between 10am and 2pm. Should you not wish to be disturbed please hang your 'Do Not Disturb' sign on the outside of your door. To request additional services or amenities, please dial '9'.

GO GREEN

Join our Go Green initiative during your stay. Decline housekeeping services for each day of your visit by placing the Go Green hanger on your door before 2am, and we'll gift you a \$10 food and beverage voucher as a token of our appreciation.

CREDIT CARDS

The hotel accepts all major credit cards, American Express, Diners, Mastercard and Visa. Payments made by a credit card will incur a 1.5% transaction fee. Fees are subject to change and will be confirmed at reception. Payment by cash or eftpos do not incur any fees.

FIRE EVACUATION PLAN

Evacuation procedures are located on the back of your entry door to your room. Please take the time to read and note down the emergency exits and assembly points. In the event of a fire in your room, please contact reception immediately on extension '9'.

EMERGENCY SERVICES

For Ambulance, Fire or Police please call triple zero (000).

FIRST AID

A first aid kit is located at reception. Please contact us should you require any assistance.

SMOKING

Rydges Bankstown is a 100% smoke-free hotel. A non-smoking policy applies to all our guests. Failure to comply will incur a \$300 cleaning fee. Should you wish to smoke, you are welcome to in one of our designated smoking areas outside the building. Please see reception for directions.

POOL

Fancy a swim? Our outdoor swimming pool is open from 7am to 8pm. Pool towels are available from our reception desk.

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GYM

Rydges Bankstown is associated with Plus Fitness Bass Hill. There is a \$4 entry fee per person; please see reception on your way to work-out.

874 Bar & Grill

874 Bar & Grill is located on the ground floor.

Breakfast is served daily; Monday - Sunday 6:30am to 9:30am, Saturday. Sunday & Public Holidays 7am – 9:30am.

Dinner service is available from Monday to Saturday from 5pm till 09:30pm.

Bookings are required for groups of 10 or more.

IN-ROOM DINING

In-room dining menu is located through the QR Code in your room.

For Breakfast, please complete the door hanger before you go to bed and place on the outside of your room door before 2am.

Dinner are available Monday to Saturday from 5pm to 9pm.

Sunday's & Public Holidays all services closed.

CONFERENCES

Our Conference facilities are located on the ground floor. If you wish to host an event at our hotel please see our reception team or email functions_rydgesbankstown@evt.com.