

RYDGES

GEELONG



RYDGES GEELONG HOTEL COMPENDIUM

REFRESHINGLY LOCAL

[RYDGES.COM](https://www.rydges.com)

YOUR STAY & HOTEL FACILITIES

HOUSEKEEPING (EXT 9)

For any special needs or additional supplies, our housekeeping department will be pleased to assist you. Should you wish for your room to be serviced before 2:00pm please contact housekeeping or reception. Housekeeping can arrange complimentary additional bedding with a single bed rollaway. Baby cots can also be arranged by request at a cost of \$50 per night. *certain room types only.

MANAGER ON DUTY (EXT 9)

Have a question only the boss can help with, call the Manager on Duty 24/7.

POOL & FITNESS CENTRE

Pool operating hours are 8am - 8pm daily. Gym operating hours are 9am-8pm daily. Please contact reception should you require further information.

RESERVATIONS (EXT 9)

Loving your stay so much you would like to stay another night? Or maybe an upgrade to a stylish suite is in order? Call anytime.

SAFETY DEPOSIT BOXES

Please call reception for secure options.

SECURITY (EXT 9)

For security needs 24 hours a day, please contact the Manager on Duty. For your own safety and protection we suggest you keep your door locked when occupying your room. CCTV cameras are located throughout the Hotel for guest security and safety.

SMOKING AREAS

We are sure you have heard that Australia has gone smoke-free on you, this means if you need to light up it is time to head to the ground floor and out into the fresh air. There is a nasty fee of up to \$500 for those caught breaking the rules!

TEA & COFFEE (EXT 9)

Complimentary coffee and tea facilities are available in your room. If you would prefer speciality coffee please wander down to Nautica or dial 9 for room service.

CAR RENTALS

Closest car rentals to the hotel are: Budget Car Rentals 152 LaTrobe Terrace, Geelong 3220 T: +61 3 5273 6666 Europcar Geelong 48 Mercer Street, Geelong 3220 T: +61 3 5229 8188 If you would like extra advice please call our reception desk.

CHECKOUT TIME (EXT 9)

Our checkout time is 11:00am on the day you will be leaving us. We ask that you please make your way to reception prior to 11:00am, we will have you on your way before you know it! Not ready to leave? Contact the team at reception, fees may apply.

CINEMAS/THEATRES

Village Cinema is located in Ryrie Street, a 10 minute walk from the hotel.

YOUR STAY & HOTEL FACILITIES

CREDIT CARD

Please note there is a credit card surcharge of 1.5% on VISA, UnionPay, MasterCard, Diners, AMEX and JCB.

DO NOT DISTURB (EXT 9)

We know your peace and quiet is a premium, therefore we want to ensure every second counts. If you would like to make your room a 'no go zone' please pop your 'Going Green' sign on your door. To add no phone calls to the mix, dial down and we will make it happen.

EMERGENCY (EXT 9)

For emergency attention please contact the Manager on Duty. In an extreme emergency dial '0' 000 for emergency services.

FIRE | SAFETY EXITS (EXT 9)

Evacuation procedures are displayed on the back of the entry door to your room. Please read the instructions carefully and note the location of the emergency exits as well as the assembly area before settling in.

GUEST FEEDBACK

We would love to know what you think, so please let us know about your stay before departing by leaving a review on [tripadvisor.com](https://www.tripadvisor.com) or connect with us at [facebook.com/rydgesgeelong](https://www.facebook.com/rydgesgeelong)

DISABLED FACILITIES (EXT 9)

Our team at reception will be more than happy to assist with any special requests; accessible facilities are available.

AT YOUR SERVICE

CHEMIST

Your nearest pharmacy is located at: Soul Pattinson Pharmacy, 148 Myers Street Geelong

CHILDREN'S FACILITIES (EXT 9)

If you need a cot or a kid's meal we can help you out! Call reception, our friendly staff will work with you to set up your little one.

TOUR DESK (EXT 9)

We would like to consider ourselves as experts when it comes to Geelong's long list of things to do. Whether you are after a romantic night out or a visit to the park with your kids, our friendly reception staff can provide you with all of the information you need.

DAY SPA | HAIR SALON (EXT 9)

There are a large number of beauty outlets just a stroll from the hotel. Please ask our friendly reception team for recommendations.

FIRST AID (EXT 9)

If you have taken a spill we can assist with minor patch ups. Dial 9 and ask for the Manager on Duty.

AT YOUR SERVICE

DOCTOR (EXT 9)

Has an apple a day failed to keep the doctor away? Geelong Locum Services is available. For all emergencies please contact the Manager on Duty or dial 000. The nearest hospital is: St John of God - Adjacent to the hotel Geelong Hospital Emergency Room located in Ryrle Street

FLORIST (EXT 9)

Reception can assist you in arranging a florist service. Just let us know what you are after and we will take care of the rest!

GUEST AMENITIES (EXT 9)

Forgot your toothbrush? Reception can provide a range of essential toiletries and amenities including; toothbrushes and toothpaste.

INTERNET ACCESS

Complimentary WiFi is available throughout the hotel. To connect, select the network 'Rydges Guest', open your web browser and log in with 'Geelong3220' as the password.

LAUNDRY (EXT 9)

Dry cleaning is available Monday to Friday. Laundry bags and charge forms are located in your room. Laundry will be collected by 7:00am from reception and returned by 6:00pm. There is a guest laundry located on the 1st floor. This service is bank card operated.

LOST PROPERTY (EXT 9)

Oops! Don't despair. If it is in the hotel we will do our best to help you find it.

LUGGAGE (EXT 9)

Have you done a little too much shopping? We can assist with storage of your luggage, just give us a call.

ROOM SERVICE (EXT 9)

You will find the 'in-room' dining menu by clicking the QR code located in your room. Room service is available until for Breakfast, 6.30am to 10.30am. Dinner menu is available from 5:30pm to 9pm, Monday to Saturday.

WAKE UP CALL (EXT 9)

Wake up calls are available 24 hours a day. Contact the team at reception to book your call.

BARS AND RESTAURANTS

NAUTICA BAR & KITCHEN

Nautica Bar & Kitchen is currently open for breakfast from 6.30am to 9.30am Monday to Friday and 7am to 10am Saturday to Sunday. Dinner from 5pm to 9pm Monday to Saturday. Public holidays and School holidays may differ, please see reception for updated times.

NAUTICA BAR

Nautica Bar is currently open 4pm to late Monday to Saturday.

EVENTS AT NAUTICA

We offer exclusive use of Nautica Bar & Kitchen as well as our outdoor Nautica Pool. Contact our experienced events team via email, functions_rydgesgeelong@evt.com to arrange a site inspection.

CONFERENCE & EVENTS

RYDGES GEELONG EVENTS CENTRE

Why not take a look at our event spaces while you are here. You may not need a conference room throughout this stay however may need one on your next visit. Rydges Geelong Events Centre is located adjacent to the hotel and is an ideal venue for your next conference, presentation, exhibition or wedding.

MS. NAUTICA

Ms. Nautica is the newest space to join our family at the Hotel. Located on ground floor this spectacular private dining room is ideal for a board meeting, casual dinner with friends or and intimate wedding.

STARBOARD & PORTSIDE

Located on the ground floor of the Hotel, these centrally located rooms are ideal for small to medium meetings or for your boardroom requirements.

CONTACT DETAILS

Our team will be more than happy to show you through the spaces by appointment. Contact our experienced events team via email, functions_rydgesgeelong@evt.com to arrange a site inspection.

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GEELONG