

RYDGES

WORLD SQUARE



RYDGES WORLD SQUARE HOTEL COMPENDIUM

REFRESHINGLY LOCAL

[RYDGES.COM](https://www.rydges.com)

WELCOME

Feel right at home when checking into Rydges World Square Sydney and enjoy our convenient location in the Central Business District. Our world-class Sydney accommodation and services raise the standard of hospitality while providing easy access to the Sydney Convention and Exhibition Centre, Darling Harbour, Cockle Bay and the city's financial precinct. The Sydney CBD hotel is 20 minutes from Sydney Airport (SYD). Premier shopping and dining options abound for leisure and business travellers alike. We offer free Wi-Fi in all our guest rooms, bar, restaurant and public areas.

Experience our warm and friendly staff, as you take advantage of modern comforts and thoughtful amenities throughout our Sydney CBD hotel. Luxurious guest rooms are well-equipped with extra-large TVs and free Wi-Fi. The cosy Rydges Dream Bed with crisp, white linens and pillows will have you sleep soundly and waking fully refreshed.

AT YOUR SERVICE

AIRPORT TRANSFERS

The hotel is located 13km from the International Airport and Domestic Terminals. We recommend a minimum check-in time of two hours prior to flight departures for an international flight and one hour for a domestic flight. Private limousines or taxis are available for your transportation needs. Please contact the Concierge for bookings and further information.

BABYSITTING

The hotel suggests the service provider 'Night Nannies' for child minding needs. It is recommended that you book 24 hours in advance to ensure that a sitter is available. 'Night Nannies' have set a restriction of 4 hours is required when booking. Please contact 'Night Nannies' via 1300 791 663.

BANKS

Typical banking hours in Sydney CBD are:
Monday - Thursday 9:30am - 4pm
Friday 9:30am - 5pm
Weekends and Public Holidays Closed

For the location of your nearest branch, please call Concierge.

BUSINESS SERVICES

Access to a printer, photocopier, scanner is available at Reception. Charges may apply.

CAR RENTAL

Our Concierge team can organise car rental on your behalf and have the car delivered to the hotel.

CHEMIST

The nearest Chemist is located in the World Square Shopping Centre. For directions and opening hours please contact Concierge.

DOCTOR / GP SERVICES

In the event of illness or injury, please contact Reception and ask to speak with the Manager on Duty. The hotel can coordinate a call out doctor's service on your behalf (charges apply). Alternatively, we are fortunate to be in close proximity to a medical centre, as well as a major hospital. Staff can also assist in arranging transportation to these facilities (at own expense).

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AT YOUR SERVICE

LAUNDRY AND DRY CLEANING

Laundry and Dry Cleaning services are available 7 days a week with the exception of public holidays. Special Express and Overnight services are also available. Please refer to the Laundry docket for more details or contact Housekeeping. Two Self Service coin operated laundry facilities (Washing Machine and Dryer) are available within the hotel. Both are located on the 12th floor opposite room 1210 and room 1253, open from 8am to 9pm. Please see Reception if you require change.

FLORIST

The Hotel recommends the services of a local florist. For enquires and bookings please contact Concierge

HAIR/BEAUTY

Our Concierge team can provide information on a full range of hair and beauty salons located within the World Square Centre.

ICE MACHINES

Ice is available 24 hours a day via dedicated machines on the following guest floors; levels 12, 16, 19 & 20 9 opposite the rooms ending in ..39). An ice bucket is also provided in all guests rooms for your convenience.

LOST PROPERTY

Our Housekeeping team will offer assistance in tracing lost property.

LUGGAGE STORAGE

Our Concierge are more than happy to assist with the storage of luggage.

MAIL

Postage and mail drop are available at Reception.

PUBLIC TRANSPORT BUS/TRAIN

The hotel is surrounded by numerous bus stops and train stations, all within a comfortable walking distance. Please contact Concierge for directions and detailed timetables.

RESERVATIONS

We welcome the opportunity to make a reservation for you again at Rydges World Square. For information on all Rydges Hotels and Resorts, we recommend jumping online and visiting [Rydges.com](https://www.rydges.com). Join up to our FREE Priority Guest Rewards program to receive great discounts and benefits too.

SUPERMARKET

Coles is located in the World Square Shopping Centre.

TAXIS

Taxis are readily available from the Hotel's main entrance (Pitt Street). Alternatively, please call Concierge to make a booking.

AT YOUR SERVICE

FOOD & BEVERAGE OFFERINGS

AMBER

Amber restaurant is its own dining destination specialising in premium cuts of meat and Australia's finest seafood. The restaurant is located on the lobby floor. The dinner menu has a strong focus on seasonal local Australian produce to ensure the highest level of local home grown Australian quality. Breakfast or Dinner, come join us and let your tastebuds experience a journey in modern Australian Cuisine!

Opening Hours:

Breakfast

Monday - Friday 6:30am - 10:30am

Saturday - Sunday 7am - 11am

Dinner

Tuesday - Saturday 5pm - 10pm

Sydney Cidery

Accessible via the hotel lobby, The Sydney Cidery is the ideal place to meet for a relaxing pre-dinner cocktail or to unwind after a hard day's work. The outdoor seating area is a great space for taking in the energetic World Square precinct vibe.

With up to 12 beers on tap, a quality cocktail list, and an extensive range of local and international wines, you're sure to find the right drop for your mood. For the Cider lover, be sure to try one of the award winning 'Sydney Brewery' Ciders. They're crafted on-site! Light meals and bar snacks are also available to enjoy.

Opening Hours:

Monday - Sunday 12pm till late

CONFERENCE & EVENTS

Rydges World Square includes one of the largest Conference and Event Centres in Sydney's CBD. The lobby level of the hotel is dedicated to offering world-class event space that can accommodate up to 550 guests for a conference, wedding reception or elegant cocktail party.

Seven rooms plus an outdoor Terrace, combine to deliver over 600 square metres of flexible space, boasting FREE WI-FI and the latest audio and visual equipment suitable for all business and social events.

Rydges World Square provides the versatility and flexibility to ensure you always have a great experience. Our dedicated Conference team can organise all details of your even, taking the stress out of coordinating, so you can focus on an enjoyable and productive event.

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YOUR STAY

ACCOUNT SETTLEMENT

The preferred method of payment is by credit or debit card. Should you have any questions regarding payment of your account, please contact Reception.

ADAPTORS AND TRANSFORMERS

Adaptors and transformers are available from Reception.

AIR CONDITIONING AND HEATING

Guest rooms offer individually controlled air conditioning. Should you need assistance, please contact Reception or Concierge.

CHECKOUT

The hotel checkout time is 11am. If your departure schedule does not coincide with our checkout time, please contact Reception and every effort will be made to accommodate you. Extended checkout may be subject to a late checkout fee.

COMMUNICATION ROOM TO ROOM

Dial room number only, except for 20th and 21st floor change first 2 to a e.g. 2010 becomes 1010

CREDIT LIMIT

The hotel credit limit is \$1000. If your account exceeds the credit limit we require an interim payment.

EXTENDED STAY

Should you wish to extend your stay, please contact reception as early as possible and will endeavour to accommodate your request.

FIRE

To report a fire call Reception.

In case of a fire, the hotel's emergency evacuation system will be activated. Remain calm. On the back of your door are the procedures for the hotel's emergency plan. Should an evacuation of the hotel become necessary, leave your room and calmly make your way to the nearest fire exit, which are clearly located on each floor.

GYMNASIUM/FITNESS CENTRE

Located on Level 21 A Side of the hotel, a fully equipped gym is available from 6am - 10pm, with access via your guest room key. For further instructions on how to get there, please contact our friendly concierge or reception team.

HOUSEKEEPING

Additional supplies such as extra towels, pillows, robes, slippers, blankets, bathroom amenities etc. are available on request. Should you wish for your room to be serviced at a particular time or not at all, please contact Housekeeping.

INTERNET/WI-FI ACCESS

Wireless access is viable throughout the hotel including all guest rooms. Follow the prompts once connected. If you have any difficulties, please contact Reception.

IRON AND IRONING BOARD

You will find an iron and ironing board located in your wardrobe.

KEYS

Reception is open 24 hours. We would ask that room keys are returned prior to departing the hotel.

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YOUR STAY

MANAGER

There is a Manager on Duty 24hours a day, should you require their assistance.

MOVIES

The Movielink system provides a wide selection of on-demand a pay per view movies. Please refer to the Movielink Guide on your television for more information. If assistance is required, please contact reception.

PILLOW MENU

To maximise your comfort during your stay, we offer the following range of specialised bed pillows (subject to availability).

DUCKDOWN 30% AND DUCKFEATHER 70% PILLOW

A totally natural product where the filling moulds to your head and neck providing support where it is needed most. Highly recommended by Chiropractors (Available in All Guest Rooms).

MEDIREST PILLOW

Provides therapeutic support and encourages the ideal side sleeping posture with a specially designed front shoulder recess.

SECURITY

In the instance that you observe any suspicious activity around the hotel, please report it to the Manager on Duty.

TOUR DESK

The Hotel has a number of local and Sydney activities for you to choose from at our tour stand. For any further information, recommendations or bookings please contact the Concierge Team.

VOICEMAIL

Individually recorded voicemail is available for all guests. Please dial 8 on your phone and follow the instructions on the recording. If you require any assistance, please contact reception.

WAKE UP CALLS

For your convenience, an alarm clock and radio is positioned beside your bed. Alternatively, please contact the Operator to arrange a wakeup call for you.