

Dog Friendly Accommodation

Welcome to our dog friendly hotel! At Rydges Mount Panorama we understand that your furry family members are an essential part of your life. That's why we're delighted to provide a warm and welcoming environment where both you and your pets can enjoy a comfortable stay. Our dedicated team is committed to making your visit as enjoyable as possible, ensuring that your dog receives the same exceptional service as our human guests.

Your pets are not just welcome; they're cherished guests. Discover a home away from home for both you and your four-legged companions at Rydges Mount Panorama.

Terms and conditions

Welcome to our pet-friendly accommodation! To ensure a pleasant and safe stay for all guests, please take a moment to review our terms and conditions for bringing your pets with you:

1. Pet Types: **We welcome all dogs** as our pet guests. No other types of animals are allowed at Rydges Mount Panorama.
2. Pet Limit: A **maximum of 2 dogs per room** is allowed.
3. Pet Bedding: Guests must provide their own pet bedding.
4. Pet Rooms: Pets are to be in the allocated rooms only.
5. Pet Behaviour: **Guests are responsible for their pets' behaviour at all times**. Any disturbances or complaints from other guests related to your pet's behaviour may result in immediate eviction without a refund.
7. You will **not be able to access the following areas** with your Pet – pool, gymnasium & restaurant/bar (outside area of bar permitted if your dog is on a lead).
6. Pet Supervision - **Pets are not to be left alone in guest room** at any time.
7. Leash and Control: **Pets must be on a leash or in a carrier at all times when outside of your room in common areas**.
8. Pet Waste: It is the responsibility of the pet owner to **clean up** after their pet promptly in and around the hotel.
9. Safety: In the event of an emergency evacuation, please make sure your pet is secure and safely evacuated with you.
10. **Damages**: Any damages caused by your pet will be charged to your account. Please report any accidents or damage immediately to the front desk.
11. Vaccinations and Health: All pets must be up-to-date on vaccinations and free from contagious diseases. Proof of vaccinations may be requested upon check-in.
12. Pet Amenities: We offer a variety of amenities for your pets, including food and water bowls and information about local pet services.

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13. Pet Check-In: Please notify the front desk at the time of booking if you will be bringing a dog. Failure to do so may result in denial of entry and cancellation of your booking without refund.

14. Cleaning fee: In the event of **excessive cleaning being required**, extra charges may be applicable.

By bringing your dog to Rydges Mount Panorama, you agree to abide by these terms and conditions. Management reserve the right to cancel your booking without refund if these conditions are not followed. Thank you for choosing our pet- friendly accommodation, and we look forward to providing you and your furry friend with a comfortable stay.

Rydges Mount Panorama Team

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